

# Transfer of accounts to B2B Bank Dealer Services from Canadian Western Trust Company

## November 14, 2017

At the close of business on Friday, December 8, 2017, Canadian Western Trust Company ("CWT") will transfer all self-directed registered and investment accounts (code AETN, under the intermediary umbrella) to B2B Bank Dealer Services. We will hold the accounts within one of our three firms: B2B Bank Financial Services Inc., B2B Bank Intermediary Services Inc. or B2B Bank Securities Services Inc.

These accounts will be active under B2B Bank Dealer Services on Monday, December 11, 2017. Additionally, wire transfer orders will be placed through Fundserv over the weekend of December 9 and 10, 2017, and will also be trade dated on December 11, 2017.

A list of old CWT account numbers along with their corresponding B2B Bank Dealer Services intermediary code and accounts numbers will be provided to dealers.

#### In-flight trades

If there are any unsettled trades by Friday, December 8, 2017, they will be held back by CWT and transferred to B2B Bank Dealer Services after the transfer.

### Systematic instructions

All systematic instructions, such as pre-authorized chequing (PAC) and systematic withdrawal plans (SWP), will remain the same after the transfer. We have also requested fund companies to transfer all clients' systematic instructions, including any relevant banking details, to B2B Bank Dealer Services' account from CWT's account upon the transfer date.

#### **RIF and LIF payments**

Any instructions for Retirement Income Fund (RIF) and Life Income Fund (LIF) payments will be carried over and will reman the same after the transfer.

If there are any discrepancies, B2B Bank Dealer Services will work with CWT to resolve them as quickly as possible.

If you have any questions, please contact Michael Kazmierowski, VP of Operations, at 416.413.7205.



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B2B Bank Dealer Services includes B2B Bank Financial Services Inc. (an MFDA member), B2B Bank Securities Services Inc. (an IIROC member, Member - Canadian Investor Protection Fund) and B2B Bank Intermediary Services Inc. (an AMF-regulated dealer operating in Quebec). B2B Bank is a trademark used under license.