

## **B2B Bank Financial Services Inc. Deferred Profit Sharing Plan (DPSP) Application**

## Important notice regarding your privacy

We are committed to protecting your privacy and use the utmost discretion in handling the personal information you entrust us with. Please carefully read the privacy section contained in the application, which describes how we collect, hold, use, and when needed, disclose your personal information when we do business with you.



For internal use	
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# B2B BANK FINANCIAL SERVICES Account Number B2B Bank Financial Services Inc. ("B2BBFSI") Deferred Profit Sharing Plan (DPSP) Application

						Language p	reference	ce 🗌 Engl	ish 🗌 French	
1. Dealer and Advisor Name										
Dealer name						Dealer#				
Advisor name						Advisor #				
2. Employer/Plan Sponsor Info	ormation									
Employer/Plan Sponsor						Group Number (	(if existin	ng Group Pl	an)	
3. Member Information										
1-Mr. 2-Mrs. 3-Miss 4-Ms. 5-Dr. 6-Prof.					First nam	ie			Initials	
Full residential address (not a P.O. be	ox)								Apt.	
City		Province					Postal	code		
Country of Residence	Citizo	enship		(	Social Insur	ance Number	Date of	f birth (mm/	dd/yyyy)	
Cell telephone number	Residence telephon	e number		Business tel	lephone nur	mber	# of De	of Dependants		
Email address							1			
Mailing address if different from abov	e								Apt.	
City			Province					Postal code	)	
Employer name								Year	s with employer	
Employer address									Apt.	
City		Province					Postal	code		
Employer telephone number						ed, student, never previous Industry/Type			occupation.	
Industry/Type of Business (examples:	: entertainment, food	service)		Detailed	occupation	(examples: actor,	cook)			
Are you: (i) an officer or director of a entity whose securities (ii) an officer or director of a lf yes, please list the lss	are traded on a stock a company which is i	c exchange o	r an over-the	e-counter ma	rket) (an "Is			☐ YES	□ NO	
Are you designated as a Pro (license	. ,							☐ YES	□ NO	
Do you: (i) beneficially own; or (ii) have control or direction (iii) have a combination of but Issuer carrying more that	peneficial ownership of an 10% of the voting						ın	☐ YES	□ NO	
If yes, please list the Iss Do you or as part of a group, hold or	· /							☐ YES	□ NO	
If yes, please list the Iss								•		
Electronic delivery of client communiconscious. By checking the box belofor eDelivery and Investor Access.	ications (including st	ıy client comı	munications	ations, and ta electronical	ax documer ly (where a	nts) is faster, conv oplicable). Please	/enient a	and environ ne the enro	mentally Iment information	
4. Spousal Information										
Do you have a spouse/common law լ	partner? If yes, comp	lete this sect	ion						YES 🗆 NO	
1-Mr. 2-Mrs. 3-Miss 4-Ms. 5-Dr. 6-Prof.					First name	e			Initials	
Full residential address (not a P.O. bo	x): Same as Mem	ber, or					_		Apt.	
City		Р	rovince				Po	stal code	1	

4. Spousal Information (continued)								
Country of Residence	Citizenship Social Insurance Number (Optional)						Date of birth (mm/dd/yyyy)	
Employer name			'			•	Years	s with employer
Employer address								Apt.
City		Provinc	ce			Postal	code	1
Employer telephone number					yed, retired, student, never vorovide your previous Industry/Type of		etailed (	occupation.
Industry/Type of Business (examples: entertainme	nt, food service	e)		Detailed occ	cupation (examples: actor, c	ook)		
Annual (i)								
Are you: (i) an officer or director of a reporting is: entity whose securities are traded on (ii) an officer or director of a company w	n a stock excha hich is itself an	ange or an ov n insider or a	er-the-c subsidia	counter marke ary of such Is	et) (an "Issuer"); or	☐ YI	ES	□ NO
If yes, please list the Issuer(s):								
Are you designated as a Pro (licensed to sell secu	rities)?					☐ YI	ES	□ NO
Do you: (i) beneficially own; or (ii) have control or direction over; or (iii) have a combination of beneficial owr Issuer carrying more than 10% of the						l □ YI	ES	□ NO
If yes, please list the Issuer(s):								
Do you or as part of a group, hold or control an Iss  If yes, please list the Issuer(s):	suer?					YI	ES	□ NO
5. Trusted Contact Person Information								
We are required to ask you for the name and conta make any financial decisions or act on your behalf  Possible financial exploitation or mistreatment  Concerns about your mental capacity or healt the identity of your legal guardian, executor, the identity of your action at Trusted Contact Persunthorize your advisor or dealer to contact your Trusted Contact Person such information acknowledge having read and understood the section.	. We would cort affecting you the status as it rutrustee, or other son, please conjusted Contact formation as the tion "Trusted Contact or and the tion of the tio	ntact this person your according a your according to your er personal or a person along the inferson name a Trusted Cordinate of the person control of the	son to cunt r financi r legal reformationed below	onfirm or ma al decision m epresentative n below. By o v to obtain the erson may rec	ke inquiries about any of the naking completing this section and se information needed to vali quire in order to obtain the ir	e following: signing this a date the cond nformation or	pplica cerns : help i	tion, you about you or
Primary Trusted Contact Person for this account	nt							
1–Mr. 2–Mrs. 3–Miss 4–Ms. 5–Dr. 6–Prof.					First name			Initials
Full residential address (not a P.O. box)								Apt.
City	Pro	vince				Postal code		
Country of Residence	Ema	ail address						
Cell telephone number Residence telephone number Work telephone number								
Relationship to client								

5. Trusted Contact Person Information (co	ntinue	(k				
In the event the Trusted Contact Person named the advisor may contact the following person:	above re	efuses or is unavailable to provide	e assista	nce or is financia	lly mistreating yo	u, the dealer or
Alternate Trusted Contact Person for this account	nt					
1–Mr. 2–Mrs. 3–Miss 4–Ms. 5–Dr. 6–Prof.			First na	ame		Initials
Full residential address (not a P.O. box)						Apt.
City		Province			Postal code	
Country of Residence		Email address				
Cell telephone number	Reside	ence telephone number		Work telephone n	umber	
Relationship to client						
☐ I decline to provide a Trusted Contact Perso	n					
6. Beneficiary Designation						
I designate the person named below as beneficiary	of my A	count if that person is living at the d	date on m	y death. I reserve	the right to revoke	this designation.
Name of Beneficiary (please print)				Relationship to	me (please print)	
This designation may not be valid in your province on this form or in your will, the proceeds of this Acc	of resider ount will	nce. If the beneficiary is not living at be paid to your estate.	the date	of death, or in the	absence of a desig	nated beneficiary
7. Standing instructions - For each fund s	elected	, please check (√) desired pur	rchase o	option and spec	ify allocation	
				Purc	hase Options	
Fund name		Fund number		Sa	iles charge	Allocation
					%	%
					%	%
					%	%
					%	%
					%	%
8. To be completed by Plan Sponsor - Mar	datory					
Date of Hire (mm/dd/yyyy)	Date	Plan of Entry (mm/dd/yyyy)		Class Level		
Plan Sponsor Authorized Signature				Date (mm/dd/y	ууу)	
9. Annual Account Fees				_		
The method chosen below (excluding Options C & previously chosen method.  I request that my annual account fees, until I direct	, ,			nancial Services Ind	c. ("B2BBFSI") and	replaces any
☐ A My chequing account - Void cheque requi which will vary based on the applicable fee Pre-Authorized Debit (PAD) Terms and Cor	red. This	bank account will be used each year	ar, on or a	your B2BBFSI ac	count(s). Please se	e the attached
☐ B My individual (not joint or ITF) B2BBFSI	investm	ent account. If an individual investn	ment acco	ount does not exist	, option C will apply	/.*
☐ C My B2BBFSI DPSP account(s), up to the				SI individual inves	stment account(s)	, if any.*
D Invoice the Plan Sponsor - Unpaid fees w		,	,			
* If I have selected to collect fees from my account or		not selected a method of payment, the cting fees. For more information on the				

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10. Shareholder Communication Inf	ormation							
I have read and understand the terms und I agree that the choices indicated by me a				planat	ion To Cli	ents" disclosed on	the reverse of this application.	
Part 1 - Receiving Securityholder Holder Materials  Please mark the corresponding box to show what materials you want to receive. Securityholder materials sent to beneficial owners of securities consist of the following materials: (a) proxy-related materials for annual and special meetings; (b) annual reports and financial statements that are not part of -proxy-related materials; and (c) materials sent to securityholders that are not required by corporate or securities law to be sent.  I WANT to receive ALL securityholder materials sent to beneficial owners of securities.  I DECLINE to receive ALL securityholder materials sent to beneficial owners of securities. (Even if I decline to receive these types of materials, I understand that reporting issuer or other person or company is entitled to send these materials to me at its expense).  I WANT to receive ONLY proxy-related materials that are sent in connection with a special meeting.								
(Important note: These instructions do not apply to any specific request you give or may have given to a reporting issuer concerning the sending of interim financial statements of the reporting issuer. In addition, in some circumstances, the instructions you give in this client response form will not apply to annual reports or financial statements of an investment fund that are not part of proxy-related materials. An investment fund is also entitled to obtain specific instructions from you on whether you wish to receive its annual report or financial statements, and where you provide specific instructions, the instructions in this form with respect to financial statements will not apply.)								
Part 2 - Disclosure of Beneficial Owner Please mark the corresponding box to sh preferred language of communication (Er securities law.	ow whether yonglish or Frenc	ou DO NOT O h) to issuers o	of securities you he					
☐ I OBJECT to you disclosing the inform	ation described	d above.						
11. Account Information								
a) Does anyone other than you, the Mem     If yes, name the party							☐ YES ☐ NO	
b) Do you, the Member, wish to appoint another person(s) to have full power and authority over your account?  If yes, attach a completed Power of Attorney, which must include the signature of and banking information - as in Section 11 - on the authorized individual								
c) Do you, the Member, control the tradin	g in any other	B2BBFSI acc	counts?				☐ YES ☐ NO	
If yes, indicate account numbers:	Account #		Account #					
d) Do you have any accounts with other brokerage firms? $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$								
Account type(s):								
12. Banking Information (Required	if the ennue	Laccount for	oo ara naid from	2 a ab	oguing (	account)		
Name of bank account holder(s)	ii the annua	account le	es are paid from	ı a cıı	equing a	account)		
,								
Bank number <b>0</b>	Transit numb	er		Accou	ınt numbe	r		
Name of Financial Institution								
Address								
City		Province					Postal code	
		1						
13. Identity Verification*								
Identity verification is required for each Ap	•							
Name (full name as it appears on the id	entification do	cument)						
Type of ID			ID code			ID number		
Issuing Jurisdiction/Entity/Authority	Issuing Jurisdiction/Entity/Authority  ID place of issue  Issuing country							
Date of issue (mm/dd/yyyy) ID verification date (mm/dd/yyyy)					/yyyy)			

13.Identity Verification* (continued)				
Name (full name as it appears on the identification do	ocument)			
Type of ID		ID code		ID number
Issuing Jurisdiction/Entity/Authority	D place of issu	ie	Issuing co	puntry
Date of issue (mm/dd/yyyy)	ID expiry d	ate (mm/dd/yyyy)	ID verific	cation date (mm/dd/yyyy)
Select ID Code = 1 = Driver's License, 2 = Passport, 3	= Provincial Id	lentity Card, 4 = Citizensh	nip Card (Is	sued prior to 2012)
*Note: 1. To comply with applicable law, information must owners of the client and their identities must b 2. Please complete the identity verification for ea 3. For additional account holders, attach a separate persons.	e verified. Plea ach person witl	ase attach the applicable and the suthority over or any fine	additional f ancial inter	orms. rest in the account.
Identification verified through an alternative method:				
☐ Credit File ☐ Dual Process ☐ Agent, Mandata	ry or Entity			
14. Account Agreement and Confirmation of A	nnlication			
Please read the Employee Agreement, the Account Agreement		Terms and Conditions attacl	hed to this A	application for important Terms and Conditions that apply to
your Account and Deposit.  I hereby certify that the information in this application i	a complete an	d accurate		
	·		condition	a attached to this application. Lundortake to advise my
Dealer in writing of any change to the information in t Debit (PAD) Terms and Conditions.	his applicatior	n. I acknowledge that I ha	ave read a	s attached to this application. I undertake to advise my ind agree to be bound by the attached Pre-Authorized
Québec only: I/We acknowledge having been provided Application, and having expressly requested to be bour avoir reçu les versions françaises de la convention de de explicitement exigé d'être lié(s) par leurs versions angle	nd by them in E compte et des l	English and to receive all o modalités applicables au	documents dépôt, joins	related thereto in English. / Je/Nous reconnais(sons) tes au présent formulaire de demande, et avoir
personal information being collected, held, used and d the Privacy Protection Notice and (ii) by the Introducing	isclosed (i) by g Dealer as ne	each company with whore cessary for the purpose of	m I have and of carrying	n Notice attached to this application and I consent to my naccount in the ways and for the purposes identified in out the functions described in clause (b) of the Account nfirm that I am authorized to provide such information.
assigns), I acknowledge I have read and agree to the and Conditions). I acknowledge that B2B Bank, or any Term Deposits and a trailing commission for Non-Term attached Deposit Terms and Conditions. For a Cash De (including their successors and assigns), may pay B2 rate of interest (which is variable, subject to fluctuation	attached Depo of its affiliated Deposits, ea posit held in a BBFSI a fee r n, and posted o	osit Terms and Conditions (including their success ch based on the value of tax-deferred account (eit o greater than the amou on b2bbank.com), and the	s (capitaliz sors and as any such ther registe unt which i e effective	k, or any of its affiliates (including their successors and ed terms are as defined in the attached Deposit Terms ssigns), may pay my Dealer an upfront commission for Term Deposit or Non-Term Deposit as described in the ered or non-registered), B2B Bank, or any of its affiliates is the difference in the interest rate between the prime rate of interest (if any) applicable to my Cash Deposit, ferenced herein and the Deposit Terms and Conditions
as a Deferred Profit Sharing Plan. I certify that the info	al Services Inc rmation contai ent Agreement	Deferred Profit Sharing ned in this application is	Plan Accor	unt (the "Account") under the <i>Income Tax Act</i> (Canada) orrect, and that I have read and am bound by the terms bility to arrange for the transfer of assets to my Account
X			d	1.41 K. 1
Signature of Member	Date (mm/dd/	уууу)	Autho	rized B2B Trustco Signing Officer/Agent Signing Line

15. Dealer/Advisor Information										
a)	Do you have a direct or indirect interest in the Account other than an interest in commissions charged?  If yes, give details in Advisor's Comments									
	Advisor's Comments:									
b)	b) Are you registered in the province in which the Member resides?									
c)	Have you personally met the Member?			☐ YES	$\square$ NO					
	If yes, when?		_							
d)	How long have you known the Member									
e)	How did you come to know the Member? $\ \square$ A	•	e-In   Personal Contact   \[ \square	Walk In ☐ Referral						
	Referral by:		_							
f)	f) Has a credit check been done?   YES   NO   If yes, what was the result (check one)   Acceptable   Not Acceptable									
X			Initial order:							
Sig	gnature of Advisor	Date (mm/dd/yyyy)	☐ Buy or ☐ Sell	☐ Solicited or ☐ U	Insolicited					
X			Amount \$	Description						
Br	anch Manager's Approval	Date (mm/dd/yyyy)								
X										
Pa	Partner's or Director's Acceptance Date (mm/dd/yyyy)									

#### **Account Agreement**

Throughout this Account Agreement, the terms "I", "me" and "my" mean the B2B Bank Financial Services Inc. Deferred Profit Sharing Plan (DPSP) Account holder. In consideration of B2B Trustco (the "Trustee") and B2B Bank Financial Services Inc. ("B2BBFSI") accepting this account, I acknowledge and agree that:

- I have engaged my Dealer/advisor as my agent. B2BBFSI is entitled to accept and act on any notice, authorization or other communication including by electronic transmission and telephone that it believes in good faith to be given by me or on my behalf by an individual or entity acting (or representing that it acts) in connection with this account as my Dealer or my advisor or on behalf of my Dealer or my advisor. B2BBFSI is under no obligation to verify that my Dealer or my advisor or any individual or entity acting (or representing that it acts) is properly authorized to act as my agent or is otherwise authorized to act on my
- My Dealer, B2BBFSI and the Trustee have different roles and responsibilities. I have read and I understand and accept the roles and responsibilities outlined below:

#### Role of My Advisor

My advisor is responsible for working with me to understand and help me achieve my investment objectives by providing me with investment advice.

## Role of My Dealer

Canadian securities regulations require that my advisor work under the authority of a dealer. My Dealer (the Introducing Dealer) and B2BBFSI have entered into an Introducing/Carrying Dealer Arrangement. My Dealer is responsible for the opening and approval of new accounts and for supervising my advisor including ensuring that investments and trading activity in my account are suitable for me

B2BBFSI, as the Carrying Dealer on this account, is responsible for trade execution and for settling trades (both of which my Dealer may do in certain circumstances) and custody of my cash and my securities. B2BBFSI is also responsible for issuing account statements and trade confirmations and for most tax reporting. Nevertheless, for mutual fund transactions, B2BBFSI relies on the manager of the mutual fund to issue trade confirmations as permitted by Canadian Investment Regulatory Organization (CIRO) Rules. B2BBFSI does not give investment advice, does not determine the suitability of my investments and is not responsible for and does not supervise any investment advice given to me by my advisor or my Dealer. Also, B2BBFSI is under no duty to evaluate the appropriateness, accuracy or quality of any instructions

received from me, my advisor, my Dealer or my employer for group accounts. B2BBFSI may pay a portion of its fees to my Dealer and my Dealer may pay a portion of its fees to B2BBFSI. Fees for carrying dealer services and for the trustee services B2BBFSI arranges to be provided by the Trustee are paid by me in accordance with the B2BBFSI Fee Schedule and/or are paid by my Dealer. B2BBFSI is responsible for and maintains in its name trust accounts established for the purpose of holding cash received from me and all cheques received from me shall be made payable to B2BBFSI except in circumstances where my Dealer is permitted by securities regulations to operate a trust account.

Role of the Trustee

The Trustee is the trustee of your registered plans. The Declaration of Trust referred to in the registered plan application form and in the account opening mailing is the contract governing any registered plans. The Trustee has appointed B2BBFSI as its agent, and may appoint other agents, to provide services to my registered plans in compliance with the Declaration of Trust.

- The Trustee and/or B2BBFSI have the right to reject any of my instructions, or to sell any securities in this account for legal, regulatory or eligibility reasons.
- I am responsible for all commissions payable in respect of all trades in this account.
- My fixed income trades are valid until the end of the day, unless otherwise specified. I acknowledge that I am responsible for all trades placed by me, my Dealer or my advisor and I must pay for the trade at the
- B2BBFSI will provide me with the applicable Account Fee Schedule upon their opening of this account. I will have up to 30 days from the date of account opening by B2BBFSI to close this account without being charged the applicable fees as outlined in the Account Fee Schedule, For its annual fee, B2BBESI provides various account administration services, including custody of securities, maintenance of accounting records, collecting and remitting income and issuing statements.

- I will pay the Trustee and/or B2BBFSI any amounts owing to them and any fees as outlined in the Account Fee Schedule. In addition, the Trustee and/or B2BBFSI can sell securities in this account or otherwise deduct from this account any amounts owing to them.
- B2BBFSI may collect the annual and/or negotiated fee from the investments in my account. The fees will be collected based on the investments held in my account. B2BBFSI has established a hierarchy of investments for collecting fees. The hierarchy is as follows where the fee will be collected from the named investment in ascending order:
  - Cash
  - Money Maximizer
  - (iii) B2B Bank High Interest Investment Account
  - (iv) Front-end money market funds/t-bill funds
  - Other front-end mutual funds
  - Deferred sales charge money market funds/t-bill funds (vi)
  - Other deferred sales charge mutual funds (vii)
  - Front-end money market funds/t-bill funds (non-electronic) (viii) Other front-end mutual funds (non-electronic)

  - Deferred sales charge money market funds/t-bill funds (non-electronic)
  - (xi) Other deferred sales charge mutual funds (non-electronic)
  - Front-end asset allocation mutual funds/dollar cost averaging mutual funds (xii) Front-end capped funds (xiii)
  - Deferred sales charge asset allocation funds/dollar cost averaging mutual funds (xiv)
  - Deferred sales charge capped funds Hedge funds, limited partnerships and note structured mutual funds/other mutual funds not easily (xvi) redeemable
  - (xvii) Labour-sponsored mutual funds
  - Other mutual fund investments including exchange-traded funds (xviii)
  - Other investments
- I will deliver any securities that I sell to B2BBFSI promptly if not held by B2BBFSI. If I do not, B2BBFSI may purchase the security at my expense.
- I will notify B2BBFSI in writing about any errors or omissions within the time limits specified on confirmations, statements or other notices.
- Each of B2BBFSI and my Dealer have the right and I hereby authorize each of them to conduct a credit check or obtain a credit report or credit file with respect to me and my business, if applicable, for the purposes of providing services to me and to verify my identity. Each of B2BBFSI and my Dealer also have the right to use banking information, including without limitation information with respect to any deposit account I may have, in connection with the provision of services to me.
- I will advise B2BBFSI of any changes to this account in writing. I acknowledge that any update to my personal information will apply to all accounts in my client record.
- B2BBFSI may, from time to time, amend the terms of this Account Agreement, including introducing a new fee or amending the fees outlined in the Account Fee Schedule, after giving me no less than 60 days notice of the new or amended fees.
- All transactions in this account are subject to the rules and regulations of the securities industry, as applicable, and the laws of the Province of Ontario. If I am a resident of the Province of Quebec, B2BBFSI agrees to submit to the laws applicable in Quebec and to Quebec courts in the event of litigation between me and
- B2BBFSI will act as principal in fixed income transactions. For trades in fixed income securities, for example, Canadian issued bonds, the purchase price includes a mark-up and the sale price includes a mark-down. For purchases, this mark-up will reduce the yield that I receive. For sells, this mark-down will reduce the sale proceeds that I receive.

This mark-up or mark-down represents compensation to B2BBFSI and/or my Dealer for providing me with access to Canadian fixed income markets. The mark-up or mark-down may be negotiable with my Dealer. B2BBFSI has established maximum mark-ups and mark-downs. The maximum is calculated as a percentage of the par value and will vary depending on the term to maturity and the issuer of the debt security.

#### **Account Agreement (continued)**

- B2BBFSI will act as principal in currency conversions. The currency of the account(s) shall be as selected by me on the application for this account provided if I fail to make a selection or no selection option is available on the application, the currency of this account shall be Canadian dollars. Currency conversions will occur on trade date for any security that is denominated in a currency other than the currency of this account. Currency conversions will also occur on deposits to this account and will include any conversions required as a result of income or interest derived from securities denominated in a currency other than the currency of this account. Currency conversions will take place at rates determined by B2BBFSI, or others engaged by B2BBFSI, and each may earn revenue, in addition to applicable commissions, based on the difference between the bid/ask rates for the currency and B2BBFSI, or others engaged by B2BBFSI, cost of the currency. Where a transaction with a mutual fund involves a currency conversion, the mutual fund company may charge me for the conversion.
- I acknowledge and agree that no transactions, other than the initial deposit, may be carried out in this account until the identification of the persons authorized to give instructions in respect of this account has been completed by my Dealer.
- If the language preference selected in the application is English, the parties hereby acknowledge that they have expressly required this Account Agreement and all notices, statements of account and other documents required or permitted to be given or entered into pursuant hereto to be drawn up in the English language only. Si la préférence linquistique choisie dans la demande est l'anglais, les parties reconnaissent avoir expressément demandé que la présente convention de compte ainsi que tout avis, tout état de compte et tout autre document à être ou pouvant être donné ou conclu en vertu des dispositions des présentes, soient rédigés en langue anglaise seulement.

December, 31 2024

#### **Privacy Protection Notice**

B2B Bank Securities Services Inc. ("B2BBSSI"), B2B Bank Financial Services Inc. ("B2BBFSI") and B2B Bank Intermediary Services Inc. ("B2BBISI") have always been committed to protecting the privacy of all client personal information that we collect and maintain in the course of carrying on our business. We are pleased to provide you with our Privacy Protection Notice which describes how we collect, hold, use and, when needed, disclose your personal information when we do business with you and your Dealer. This notice adheres to the Personal Information Protection and Electronic Documents Act (Canada) and similar provincial privacy legislation. Please read this notice and contact us through one of the means listed at the end of the document

Throughout this Privacy Protection Notice, "Company" refers to any of B2B Bank Securities Services Inc. (Member - Canadian Investor Protection Fund), B2B Bank Financial Services Inc. and B2B Bank Intermediary Services Inc., and any affiliate or successor company of each of them whose business relates to a purpose identified in this Privacy Protection Notice (collectively, "Companies").

- Client Record and Personal Information: The personal information collected about you or your spouse, if you are authorized to provide such information, for the purposes identified in this Privacy Protection Notice is held in a record called the "client record". The personal information in your client record may include your name, address and telephone number, social insurance number, birth date, account holdings, personal loan balances, and the name, address and social insurance number of your spouse, beneficiary, and co-borrower. Depending on the investment or service you request, additional personal information may be held in your
- Providing Your Information to the Companies: When you complete an application form or otherwise open an account with the Companies, you are providing personal information to that Company including, where applicable, personal information concerning your spouse, beneficiary, and co-borrower, in order to: make an investment:
  - provide instructions to a Company about an investment you have already made; or

receive information related to an investment you have made.

Each Company with whom you have an account collects this personal information, holds it in your client record,

- uses it, and, when needed, discloses it for the purposes identified in this Privacy Protection Notice.

  3. Collecting, Holding, Using, and Disclosing Personal Information in Your Client Record: Each Company with whom you have an account may collect, hold, and use the personal information in your client record as well as collect personal information from and disclose personal information to the third parties identified below for the following purposes:
  - identifying you and ensuring the accuracy of information contained in your client record;
  - establishing and administering your account, determining, maintaining, recording, and storing account holdings, loan balances, and transaction information in your client record;
  - C. executing transactions with or through a Company including transferring funds by electronic or other
  - providing you and your Dealer with account statements, transaction confirmations, tax receipts, D financial statements for the investments that you have made, proxy mailings, registered plan notices, and other information which you or your Dealer may request as needed to service your account;
  - assisting your Dealer in determining the suitability of your investments;
  - F. informing you of products and services offered by a Company, its affiliates, or any enterprise that has been duly designated by a Company:
  - furthering our own business interests including collecting a debt owed to a Company or to any of its affiliates, executing transactions related to the securitization of your debt, which a Company or any of its affiliates considers to be in our own business interests, and engaging in the financing or sale of all or part of our businesses;
  - Н
  - meeting legal and regulatory requirements; verifying information previously given by you with any other organization when necessary for the purposes provided in this Privacy Protection Notice; and
  - processing pre-authorized debit transactions.

In this notice, your "Dealer" refers to an individual or entity acting or representing that it acts in connection with your investments or personal loan products as your investment advisor, broker, or dealer, or on behalf of your investment advisor, broker, or dealer. You acknowledge that your Dealer is your agent and not our agent. We are entitled to accept and act on any notice, authorization, or other communication that we believe in good faith to be given by you or your Dealer on your behalf. We are under no obligation to verify that your Dealer is properly authorized to act as your agent or is otherwise authorized to act on your behalf

#### Third Parties:

- Each Company with whom you have an account may collect your personal information for the purposes identified in this Privacy Protection Notice from third parties such as your Dealer, credit bureau, your employer or others providing a personal reference, other Companies and their affiliates, other financial institutions and mutual fund companies, and from third parties who represent that they have the right to disclose the information.
- Each Company with whom you have an account may transfer your personal information for the purposes identified in this Privacy Protection Notice to our service providers, such as account statement preparation and mailing companies, courier companies, imaging companies, document storage companies, and personal loan and deposit product record-keeping companies. When a Company transfers personal information to our service providers, we ensure by contractual means that the transferred personal information is used only for the purposes for which the service provider is retained. In the event our service provider is located outside of Canada, the service provider is bound by, and personal information may be disclosed in accordance with, the laws of the jurisdiction in which the service provider is located
- Each Company with whom you have an account may disclose your personal information to third parties where permitted or required by law, such as disclosure for tax purposes to the Canada Revenue Agency, and to self-regulatory organizations including the Investment Industry Regulatory Organization of Canada, the Mutual Fund Dealers Association of Canada (MFDA), Bourse de Montreal Inc., the Canadian Investor Protection Fund, and the MFDA Investor Protection Corporation.
- Each Company with whom you have an account may disclose your personal information for the purposes identified in this Privacy Protection Notice to third parties such as a Dealer, third party service providers and data processing firms, credit bureau, other Companies and their affiliates, and other financial institutions and mutual fund companies. If you wish to withdraw consent to the continuation of this type of information sharing or discuss the implications of such withdrawal, please contact us through one of the means listed at the end of this notice. Your decision to withdraw consent may prevent the Companies from providing products and services to you because the disclosure to third parties is a necessary part of making the product or service available to you.
- Using Your Social Insurance Number: Each Company with whom you have an account is required by law to use your social insurance number when submitting tax reports to the Canada Revenue Agency and may provide it to third parties engaged to provide income tax reports. Each Company also uses your social insurance number as a unique identifier, to avoid duplication (so that, for example, you do not receive duplicate mailings or get charged the same fee twice) and to ensure that we are aware of all of your holdings (for example, for purposes of determining whether your total holdings exceed a required threshold).

  Employees and Agents Who Have Access to Your Client Record: Employees and agents of each Company
- with whom you have an account may have access to your client record provided they have a specific need to know in connection with the purposes identified in this Privacy Protection Notice. Access is permitted only to the extent necessary for such purposes.
- Location of Your Client Record: Your client record is kept in electronic, microfilm, or paper format at our offices in Toronto. Paper records forming part of your client record may also be kept in offsite storage in Toronto. Your client record may be transferred to other locations for disaster recovery purposes
- Right to Access and Rectify Personal Information: Under the Personal Information Protection and Electronic Documents Act (Canada) and similar provincial privacy legislation, you are entitled to access, through a written request, the personal information contained in your client record, including any credit reports obtained by a Company, subject to exceptions for certain kinds of information. You may verify this personal information and request that any inaccurate information be corrected. Please contact us through one of the means listed at the end of this notice. If your concerns have not been resolved to your satisfaction, you can contact the Privacy Compliance Officer at 199 Bay Street, Suite 610 PO Box 35 STN Commerce Court Toronto ON M5L 0A3.
- Changes to Your Personal Information: Please inform each Company with whom you have an account promptly of any change in the personal information that you have provided by contacting us through one of the means listed at the end of this notice. The Companies appreciate your business and promises to handle your questions or input regarding personal information in a prompt and courteous manner.

Client Services:

Telephone: 1.800.387.2087 E-mail: accounthelp@b2bbank.com

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#### **National Instrument 54-101 Explanation to Clients**

As a non-registered securityholder of a corporation or other issuer, you have the same right as a registered holder to vote at annual and special meeting of that issuer. As your securities are not registered in your name, B2B Bank Financial Services Inc. may provide material directly to you or may unless you object, provide the issuer with your name, address and extent of security ownership so that the issuer can provide material directly to you. The issuers of the securities in your account do not know the identity of the beneficial owner of these securities. We are required under securities law to obtain your instructions concerning various matters relating to your holding of securities in your account.

#### Receiving Securityholder Materials

You have the right to receive proxy-related materials sent to registered securityholders by reporting issuers in connection with securityholders meetings; among other things, this permits you to receive the necessary information to allow you to have your securities voted in accordance with your wishes at a securityholder meeting. In addition, reporting issuers may choose to send other securityholder materials to beneficial owners, although they are not obliged to do so.

Securities law permits you to decline to receive securityholder materials. The three types of materials that you may decline to receive are:

- (a) proxy-related materials, including annual reports and financial statements, that are sent in connection with a securityholder meeting;
- (b) annual reports and financial statements that are not part of proxy-related materials; and
- c) materials that a reporting issuer or other person or company sends to securityholders that are not required by corporate or securities law to be sent to registered securityholders.

#### Disclosure of Beneficial Ownership Information

Securities law permits reporting issuers and other persons and companies to send materials related to the affairs of the reporting issuer directly to beneficial owners of the issuer's securities if the beneficial owners do not object to having information about them disclosed to the reporting issuer or other persons and companies. Part 2 allows you to tell us if you OBJECT to the disclosure by us to the reporting issuer or other persons or companies of your name, address and securities holdings and preferred language.

If you DO NOT OBJECT to the disclosure of your beneficial ownership information, please mark the first box in Part 2 of the form. In those circumstances, you will not be charged with any costs associated with sending securityholder materials to you.

If you OBJECT to the disclosure of your beneficial ownership information by us, please mark the second box in Part 2 of the form. If you do this, all materials to be delivered to you as a beneficial owner of securities will be delivered by us.

#### Contac

If you have any questions or want to change your instructions in the future, please contact your Advisor. If you wish to change your instructions, you must do so in writing.

#### Preferred Language of Communication

The language preference selection located on page 1 of this account application allows you to tell us your preferred language of communication.

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### Pre-authorized debit (PAD) Terms and Conditions

- a) By signing this application, you hereby waive any pre-notification requirements under Payments Canada's Rule H1 regarding the amount or amounts and the due date or dates of debits in your account, and regarding each time a change is made to the amounts or to the due dates of the said debits.
- b) You authorize B2B Bank Financial Services Inc. ("B2BBFSI") to debit the bank account provided for the amount(s) and in the frequencies instructed.
- c) If this is for your own personal investment, your debit will be considered a Personal Pre-authorized Debit (PAD) by Payments Canada definition. If this is for business purposes, it will be considered a Business PAD.
- d) You have certain recourse rights if a debit does not comply with this agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with this pre-authorized debit agreement. To obtain a form for a reimbursement claim or for more information on your recourse rights, you may contact your financial institution or visit www.payments.ca.
- You confirm that all persons whose signatures are required to authorize transactions in the bank account
  provided have signed this agreement.
- You may change these instructions or cancel this plan at any time, provided that B2BBFSI receives at least 10 business days notice by phone or by mail. To obtain a copy of a cancellation form or for more information regarding your right to cancel a pre-authorized debit agreement, please consult with your financial institution or visit the Payments Canada website at www.payments.ca. B2BBFSI may also cancel this agreement and

- stop issuing pre-authorized debits to the account described above, subject to 10 days written notice to you.
- g) You authorize B2BBFSI to accept changes to this agreement from your registered dealer or your advisor in accordance with the policies of B2BBFSI, in accordance with the disclosure and authorization requirements of the Payments Canada.
- h) You agree that the information in this application will be shared with the financial institution, insofar as the disclosure of this information is directly related to and necessary for the proper application of the rules applicable for pre-authorized debits.
- You acknowledge and agree that you are fully liable for any charges incurred if the debits cannot be made due to insufficient funds or any other reason for which you may be held accountable.
- j) You acknowledge receiving a copy of this agreement and expressly waive the right to receive any other form of confirmation of this pre-authorized debit agreement prior to the first pre-authorized debit.
- k) If the language preference selected in your Application is English, you have requested this application form and all other documents related hereto to be in English. Si la préférence linguistique choisie dans votre demande est l'anglais, vous avez exigé que ce formulaire de demande et tous les documents y afférent soient rédigés en anglais.

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#### **Trusted Contact Person – Additional Information**

By signing this Application form, you understand and agree that:

Only the information necessary to discuss the concerns about you and assist you may be disclosed to your Trusted Contact Person(s). This could include, but is not limited, to medical information, details of your personal life, financial holdings and transactions.

A temporary hold on transactions may be placed by the dealer or advisor for the time that is necessary to address the situation and concerns about you. You will be notified if such a hold is placed.

The dealer or advisor will first contact the Primary Trusted Contact Person. The Alternate Trusted Contact Person will be contacted in the event the Primary Trusted Contact Person refuses, is unable or unavailable to assist or is suspected of financially exploiting or mistreating you.

You will be solely responsible of notifying you Trusted Contact Person(s) of this appointment, the circumstances under which they may be contacted and the fact that you have given their contact information to the dealer or advisor. You confirm that you are duly authorized by your Trusted Contact Person(s) to do so

Only you may revoke this consent or change your Trusted Contact Person(s) at any time by notifying in writing the dealer or advisor.

Your Trusted Contact Person(s) cannot execute any transactions, make any financial decisions or act on your behalf.

The dealer or advisor may contact your Trusted Contact Person(s) should one of the situations mentioned in the Trusted Contact Person Information section in this Application form occur, but they are not legally obligated to do so and cannot be held in any way responsible for not doing so.

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#### Deferred profit sharing plan employee enrollment agreement

Your employer (the "Employer") has established a Deferred Profit Sharing Plan (the "Plan") for its employees and has entered into a trust agreement (the "Trust Agreement") with B2B Trustco (the "Trustee") which defines the Trustee's responsibilities in respect of the Plan.

By signing this Member Account Application, you are acknowledging and agreeing to certain responsibilities as a beneficiary under the Plan, as well as acknowledging certain rights that the Trustee has in respect of the Plan.

1. Lacknowledge and agree that as a condition of membership in the Plan it is my sole responsibility to:

- (a) ensure that my Employer has made the required contributions on my behalf in accordance with the Plan;
- (b) select investments on my behalf and assess the merits of those investments or obtain the advice of an agent to do these things;
- (c) ensure that the property of the Plan held on my behalf is invested in compliance with the investment rules under the *Income Tax Act* (Canada) (the "Act") regarding deferred profit sharing plans;
- (d) ensure that investments selected by me or by my agent are qualified investments for the Plan under the Income Tax Act (Canada) (the "Act");
- (e) immediately notify the Trustee if an investment held in the Plan on my behalf is or becomes a non-qualified investment for the Plan under the Act; and
- (f) ensure that the Trustee is provided, upon request, with the current fair market value of any investments held by the Plan on my behalf for which there is no published market price.

- I confirm that the Trustee is not responsible for any of these matters or for any loss in value of the Plan. I acknowledge that any advisor I appoint in connection with the Plan and any person from whom I obtain investment, tax or other advice is my agent and not the agent of the Trustee or any of its affiliates.
- 2. I further acknowledge that I may request from my Employer a copy of the Trust Agreement entered into by the Trustee and my Employer and understand and agree that the Trustee or its agent will administer the Plan in accordance with that agreement. I understand that the Trustee will provide certain services based on instructions provided by me, my Employer, or my agent, however, the Trustee is under no duty to evaluate the appropriateness, accuracy or quality of any instructions received from those parties. I acknowledge that the Trustee has the right to sell any securities held on my behalf for legal, regulatory, or eligibility reasons.
- 3. The Trustee and its directors, officers, employees and agents are indemnified and held harmless by me and the property of the Plan held by the Trustee on my behalf from and against all expenses, liabilities, claims, losses and demands of any nature arising out of the holding of the property of the Plan on my behalf; and, the dealing with the property of the Plan on my behalf in accordance with instructions which the Trustee, or its officers, employees or agents believes in good faith to be provided by me or my agent; making financial arrangements to settle trades; and the sale, transfer or release of the property of the Plan held by the Trustee on my behalf in accordance with the provisions of the Plan and the Trust Agreement, unless caused by or resulting from the Trustee's dishonesty, bad faith, willful misconduct or gross negligence. Agreed and acknowledged as of the date set forth on this Member Account Application.

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#### **Deposit Terms and Conditions**

B2B Bank and B2B Trustco, accept deposits including, but not limited to Guaranteed Investment Certificates (the "Term Deposit(s)"), and deposit accounts (the "Non-Term Deposit(s)"). Term Deposit(s) and Non-Term Deposit(s) are herein collectively referred to as "Deposit". B2B Bank and B2B Trustco are member institutions of the Canada Deposit Insurance Corporation ("CDIC"). Go to b2bbank.com for a current list of our Deposits, information on our complaint resolution process, our privacy protection notice and interest rates.

The following terms and conditions (the "Terms and Conditions") apply to all Deposits. Throughout these Terms and Conditions, "you" and "your" means you as the depositor and/or co-depositor(s) and "we", "us" and "our" means B2B Bank or B2B Trustco. "Dealer" means an individual or entity acting as an agent for B2B Bank or B2B Trustco in connection with your Deposit, as well as your investment advisor, broker or dealer. "Application" means the account application form to which these Terms and Conditions are attached.

Deposits

The principal amount of the Deposit shall be held or invested by B2B Bank and/or any of its affiliates (including their respective successors and assigns).

Interest Calculation and Payment

Cash Deposit(s) and Non-Term Deposits(s)
We agree to pay you interest monthly on the day following and for the period which has elapsed since and including the date on which interest was last paid (in the case of a Cash Deposit(s) provided that any interest is payable according to the deposit rates posted on our website). Interest is calculated daily and is based upon the daily closing balance of your Cash Deposit(s) and Non-Term Deposit(s) at a rate of interest as set by us from time to time. All interest payable shall be deposited into the same Cash Deposit(s) and Non-Term Deposit(s) in respect of which the interest was earned and shall thereafter be considered as principal.

(ii) Term Deposit(s)

The interest rate of your Term Deposit(s) depends on the term and interest paying option selected by you. The interest rate applicable to your Term Deposit(s) is the posted rate on the day we receive your completed Application and money. Interest is calculated on the principal balance of your Term Deposit(s) for the number of days in the term on the basis of a year of 365 days. Interest on your Term Deposit(s) of less than two years is paid at maturity and interest on your Term Deposit(s) of two years or more is either paid annually, semi-annually, quarterly, monthly or compounded annually and paid at maturity, as selected by you. Interest ceases at maturity.

Guaranteed Repayment

We guarantee you the repayment of all principal sums of your Deposit, together with any interest that is due and payable, subject to section (d). In consideration of our guarantee and by way of remuneration for administering the Deposit, we shall be entitled to retain for our own use the interest and profits resulting from any investment of the principal in excess of the amount of any interest payable to you.

(d) Access to your Deposit

Deposits: You may deposit to (purchase in the case of a Term Deposit) your Deposit with notice to us.

Hold on Funds: We reserve the right to hold moneys from any cheque or other payment instrument including pre-authorized debits credited to your Deposit for the purpose of verifying that sufficient funds are available to pay the item and for any other purpose permitted by law.

(iii) Withdrawals: You may withdraw your Deposit (except in the case of a Term Deposit) with notice to us.

For withdrawals above certain dollar thresholds determined by us from time to time, your signature on your withdrawal request must be guaranteed by one of a bank, trust company, member of a recognized stock exchange or any other organization satisfactory to us. Transactions including withdrawals may be limited in dollar amounts or frequency, or otherwise as may be determined by us, and such limits may be changed in our sole discretion without notice to you. Term Deposits may be withdrawn only at maturity. The principal balance of your Term Deposit will be repaid at maturity and may not be withdrawn by you prior to maturity.

Commission and Fees

We may pay your Dealer a commission on your Deposit. This is a trailing commission for Non-Term Deposit(s) based on the daily closing balance of your Non-Term Deposit(s), and an upfront commission paid on the principal balance of a Term Deposit at the time of purchase. For a Cash Deposit(s), we may pay your account administrator a fee no greater than the amount which is the difference in the interest rate between our prime rate of interest (which is variable, subject to fluctuation and posted on b2bbank. com) and the effective rate of interest (if any) applicable to your Cash Deposit(s), calculated on the balance of your Cash Deposit(s) on a daily basis. The maximum commissions and fees referenced above may change from time to time on notice to you.

Eligible Plans or Accounts

Your Deposit must be held within such plans or accounts that we, in our sole discretion, may permit from time to time ("Eligible Deposits").

Joint and Several

All of you are jointly and severally liable to us for any debts, liabilities and obligations arising in connection with the Deposit if held jointly or by tenants in common (if available).

Complaints

Should you have a complaint concerning your Deposit, please contact our client service department by calling 1.800.263.8349. Further information detailing the steps for making and escalating a complaint are set out in the B2B Bank Problem Resolution Process which is available online at b2bbank.com

Protecting your Personal Information - for personal Deposits only

By making a Deposit with us, you consent to the collection, use and disclosure of your personal and financial information in accordance with our Code of Confidentiality as amended from time to time. The Code of Confidentiality forms part of these Terms and Conditions and your agreement to the Terms and Conditions indicates that you agree to the terms of the Code of Confidentiality. Our Code of Confidentiality is available on request and on our website at b2bbank.com.

(j)

References to giving notice in these Terms and Conditions shall mean notice in the form and manner as provided in this section (j). We may provide any notice or other communication required or permitted to be given by post, telephone, email, fax, website posting or any other physical or electronic means, or by means of any press release, advertisement or other media notices.

Unless specified otherwise, you or a Dealer may provide us with notice by post, fax or telephone, or through any other physical or electronic means as stipulated by us from time to time at the following address: **B2B** Bank

199 Bay Street, Suite 600 PO Box 279 STN Commerce Court Toronto ON M5L 0A2

Toll free 1.800.263.8349 Fax: 1.866.941.7711

Any notice, request or other communication given to us will be deemed to have been given to us and received by us at the time of actual receipt by us. Unless specified otherwise, if notice is provided by post, you will be deemed to have received the notice on the date that is five (5) business days following the date on which the notice was mailed. In all other cases, you will be deemed to have received the notice on the date the notice was sent

Changes to Depositor Record

You agree to notify us promptly in writing of any changes to your mailing address or other information regarding the Depositor record.

**Deposit Statements and Confirmations** 

You must promptly notify us of any errors, irregularities, omissions or unauthorized activity in your Deposit as soon as you discover them. If notice is not received from you within 30 days of the date of any statement or confirmation indicating activity or balances of your Deposit, you shall be deemed to accept the statement as valid and correct and you release us from all claims with respect to any and every item on the statement or confirmation and from any other claim for negligence, conversion, breach of trust, breach of fiduciary duty or otherwise. We retain the right to recover from you or debit your Deposit if there is an erroneous credit or an omission of a debit.

**Receiving Statements** 

If held jointly or by tenants in common (if available) or in trust, all statements or other notices from us will be sent to you. All such notices will then be considered to have been mailed to all of you. **Documentation Requirements** 

If held jointly or by tenants in common (if available), on the death of any one of you, the remaining Depositor(s) agrees to immediately advise us and to provide such documentation as may reasonably be requested. We reserve the right to restrict access to monies held in the Deposit, as deemed necessary in order to comply with any present or future law.

Joint and Several with Estate

If held jointly or by tenants in common (if available), the deceased's estate and the surviving Depositor(s) continue to be jointly and severally liable for debts, liabilities and obligations resulting from transactions initiated prior to us receiving written notice of death, or incurred in liquidating the account or adjusting the interests of the surviving Depositor(s).

Obligation to Observe Trust Terms

If the Deposit is held in trust, we have no obligation to observe the terms of any trust and you or all of you are solely responsible for ensuring compliance with the terms of any applicable trust agreement or applicable

**Documentation Requirements of Survivor** 

If the Deposit is held in trust, on the death of you or any one of you, the remaining Depositor(s) agrees to immediately notify us, and to provide such documentation as may reasonably be requested. We reserve the right to restrict access to monies held in the Deposit, as deemed necessary in order to comply with any present or future law

Liability for Damages Limited

Without limiting any other provision of these Terms and Conditions, we will not be liable for, and you agree to indemnify and save us harmless from, any losses, costs, fees, claims, liabilities, delays, damages, expenses or inconvenience of any kind whatsoever, incurred by you or any third party, directly or indirectly (including special, indirect or consequential damages) in connection with the following:

Any failure, error, malfunction or inaccessibility of any systems or equipment, or for errors, delays or failures in performance or non-completion of a transaction or service;

Any damages resulting from our negligence or the negligence of our employees, agents or representatives even if we knew that damage was likely;

Honouring any instructions (including an instruction to revoke a PAD agreement) from you, including any that we receive from any person claiming to be you or to be acting on your behalf including a Dealer; or

 Exercising our discretion not to act on an incomplete, illegible or ambiguous transaction or a transaction which we suspect is fraudulent. In the case of our gross negligence or willful misconduct, our liability will be no greater than the lesser of the amount of the item and the direct damages you have suffered.

Dealer

You acknowledge that a Dealer is your agent and when acting (or representing that it acts) as a Dealer is not our agent or the agent of any of B2B Bank Financial Services Inc., B2B Bank Securities Services Inc., or B2B Bank Intermediary Services Inc. We are entitled to accept and act on any notice, authorization or other communication that we believe in good faith to be given by you or a Dealer on your behalf. We are under no obligation to verify that a Dealer is properly authorized to act as your agent or is otherwise authorized to act on your behalf.

Returning Principal to You

We reserve the right both to reject any deposit made by you and to withdraw any and all amounts from your Deposit for the purpose of returning such amounts to you.

Assignments and Transfers
Deposits are not negotiable, transferable or assignable by you to any person in any respect except to us or as we agree in writing.

Changes to this Agreement

- If permitted by applicable law and subject to (ii) below, we may unilaterally change any part of the Deposit Terms and Conditions (except for sections (a), (b) and (c) if the change pertains to a Term Deposit), if we provide you with notice of the change at least 60 days before the effective date of the change
- You may, within 60 days of receipt of Notice, withdraw your Deposit without any cost or penalty to you if we unilaterally increase your obligations to us or decrease our obligations to you under these Terms and Conditions.

Charges for Costs and Legal Fees

You agree to pay us on demand any costs to recover amounts that you owe us. These costs include legal fees on a solicitor and client basis, as well as those reasonable counsel fees charged by our legal department. If we incur any expenses in responding to any legal notices or seizures attaching to any moneys in your Deposit, we may charge such expenses to your Deposit, as well as a fee for complying with the order. If you fail to pay our costs, they may be charged against any account you have with us

Set-off

We reserve the right to use any money at any time in your Deposit(s) to pay any debts or other obligations (including any contingent obligations) you owe us whether in the same or other currency in relation to any other matter between you and us and we are not required to provide notice except as required by law.

Language

If the language preference selected in your Application is English, the parties have expressly requested that this Agreement and all other related documents and notices be drawn up in English only.

Si la préférence linguistique choisie dans votre demande est l'anglais, les parties ont expressément exigé que ce contrat ainsi que tous les documents et avis émis en vertu des présentes ou s'y rattachant soient rédigés en anglais seulement

Apr. 30, 2020