

# **Know Your Client (KYC)** Change Form (This form is for use only with B2B Bank Financial Services Inc. ("B2BBFSI") accounts)

1. APPLICANT/ANNUITANT INFORMATION  1-MR. 2-MRS.	(Check one)	INVESTMENT 🗌 RE	EGISTERED   TFS
3-MISS 4-MS. 5-DR. 6-PROF. LAST NAME	FIRST NAME		INITIALS
		l I	1 1
ADDRESS APT.	CITY	PROVINCE	POSTAL CODE
RESIDENCE TELEPHONE NUMBER BUSINESS TELEPHONE NUMBER	COUNTRY*	CITIZENSHIP	
MAILING ADDRESS IF DIFFERENT FROM ABOVE APT.	CITY	PROVINCE	POSTAL CODE
# OF DEPENDANTS E-MAIL ADDRESS	* Any person who resides outside Canada is re Contributions to a tax-free savings account b		
EMPLOYER'S NAME	LANGUAGE PREFERENCE:   ENGLISH   FRENCH		
EMPLOYER'S ADDRESS	TYPE OF BUSINESS		YEARS WITH EMPLOYER
I		l I	1 1
NATURE OF PRINCIPAL BUSINESS OR OCCUPATION	CITY	PROVINCE	POSTAL CODE
Are you designated as a Pro (licensed to sell securities)?		eneficial ownership of, and o urities of an Issuer carrying all of the Issuer's outstandir	more than 10% of the
If yes, please list the Issuer(s):			
	Do you or as part of a group, hold or cor	trol an Issuer?	□ NO □ YES
	If yes, please list the Issuer(s)	:	
Is the Applicant a PEFP or is the Applicant a PEFP because the Applicant is a PFM opersonal or business reasons, with a PEFP?			□ NO □ YES
Is the Applicant a PEDP or is the Applicant a PEDP because the Applicant is a PFM opersonal or business reasons, with a PEDP?	or a PEDP or is the Applicant closely a	issociated, for	□ NO □ YES
is the Applicant a HIO or is the Applicant a HIO because the Applicant is a PFM of a outsiness reasons, with a HIO?		·	□ NO □ YES
If the answer is "yes" to at least one question, please complete and attach the supple Person or Head of an International Organization Statement.	mental form - Politically Exposed Fore	eign or Domestic	
	rate sheet attached with addi the spouse/common law parti		<b>t?</b> □ NO □ YES
1–MR. 2–MRS. 3–MISS 4–MS.		1	1
5-DR. 6-PROF. LAST NAME	FIRST NAME		INITIALS
Address: ☐ Same as Applicant, or			
ADDRESS APT.	CITY	PROVINCE	POSTAL CODE
RESIDENCE TELEPHONE NUMBER BUSINESS TELEPHONE NUMBER	COUNTRY*  * Any person who resides outside Canada is re	CITIZENSHIP	nchin
# OF DEPENDANTS E-MAIL ADDRESS	Ally person who resides outside Canada is re	equired to provide proof of citize	пэпр
EMPLOYER'S NAME	TYPE OF BUSINESS	Y	EARS WITH EMPLOYER
EMPLOYER'S ADDRESS	CITY	PROVINCE	POSTAL CODE
	Do you: (i) beneficially own; or		
NATURE OF PRINCIPAL BUSINESS OR OCCUPATION  Are you designated as a Pro (licensed to sell securities)?  NO YES	(ii) have control or direction (iii) have a combination of be directly or indirectly, sect		more than 10% of the
	If yes, please list the Issuer(s	<b>)</b> :	

Are you:  (i) an officer or director of a reporting issuer or any other issuer whose are publicly traded (e.g. and entity whose securities are traded on exchange or an over-the-counter market) (an "Issuer"); or  (ii) an officer or director of a person or company which is itself an insid subsidiary of such Issuer?	a stock	Do you or as part of a group, hold or control an Issuer?  If yes, please list the Issuer(s):	□ NO	☐ YES
s the Co-Applicant a PEFP or is the Co-Applicant a PEFP because the Cassociated, for personal or business reasons, with a PEFP?  s the Co-Applicant a PEDP or is the Co-Applicant a PEDP because the Cassociated, for personal or business reasons, with a PEDP?  s the Co-Applicant a HIO or is the Co-Applicant a HIO because the Co-Apersonal or business reasons, with a HIO?  f the answer is "yes" to at least one question, please complete and attact Person or Head of an International Organization Statement.	Co-Applicant	t is a PFM of a PEDP or is the Co-Applicant closely  PFM of a HIO or is the Co-Applicant closely associated, for	□ NO □ NO	☐ YES☐ YES☐ YES
3. SPOUSAL INFORMATION  Applicant/Annuita Do you have a spo	ant Informa ouse/comr	ation (Complete if spouse is not a Co-Applicant) mon law partner? If yes, complete this section	□ NO	☐ YES
Address:   Same as Applicant/Annuitant, or				
ADDRESS	APT.	CITY PROVINCE	POSTAL	CODE
COUNTRY CITIZENSHIP		DATE OF BIRTH (mm/dd/yyyy)  SOCIAL INSURANCE NUM	/BER	
EMPLOYER'S NAME		EMPLOYER'S ADDRESS		
TYPE OF BUSINESS YEARS WITH E	MPLOYER	NATURE OF PRINCIPAL BUSINESS OR OCCUPATION		
Are you designated as a Pro (licensed to sell securities)?  Are you:  (i) an officer or director of a reporting issuer or any other issuer whose are publicly traded (e.g. and entity whose securities are traded on a exchange or an over-the-counter market) (an "Issuer"); or	a stock	Do you:  (i) beneficially own; or (ii) have control or direction over; or (iii) have a combination of beneficial ownership of, and condirectly or indirectly, securities of an Issuer carrying movoting rights attached to all of the Issuer's outstanding	re than 10%	of the
<ul><li>(ii) an officer or director of a person or company which is itself an insid subsidiary of such Issuer?</li><li>NO</li></ul>	er or a	If yes, please list the Issuer(s):		
If yes, please list the Issuer(s):		Do you or as part of a group, hold or control an Issuer?	□ NO	☐ YES
Co-Applicant's Information (Complete if Co-Applicant is Do you have a spouse/common law partner? If yes, computed in the special section of the special section is a special section of the special section in the special section of the special section is a special section of the special section is a special section of the special section is a special section of the special section of the special section is a special section of the spe	not Applic	If yes, please list the Issuer(s):  Cant's spouse)	et attache	d with
Address:   Same as Co-Applicant, or				
ADDRESS ,	APT.	CITY PROVINCE	POSTAL	CODE
COUNTRY CITIZENSHIP		DATE OF BIRTH (mm/dd/yyyy)  SOCIAL INSURANCE NUM	MBER	
EMPLOYER'S NAME		EMPLOYER'S ADDRESS		
Are you designated as a Pro (licensed to sell securities)?  Are you:  (i) an officer or director of a reporting issuer or any other issuer whose are publicly traded (e.g. and entity whose securities are traded on a exchange or an over-the-counter market) (an "Issuer"); or  (ii) an officer or director of a person or company which is itself an inside subsidiary of such Issuer?	YES e securities a stock er or a	Do you:  (i) beneficially own; or  (ii) have control or direction over; or  (iii) have a combination of beneficial ownership of, and condirectly or indirectly, securities of an Issuer carrying movoting rights attached to all of the Issuer's outstanding.	ore than 10% voting securi	of the
, Line		If yes, please list the Issuer(s):		
If yes, please list the Issuer(s):		Do you or as part of a group, hold or control an Issuer?  If yes, please list the Issuer(s):	∐ NO	∐ YES
		,,,		

4.	FINANCIAL INFORMATION AND INVESTMENT E	XPERIE	ENCE		
Inc	clude information on you, your Co-Applicant(s) and your spouse(s).	For non-pe	personal accounts, include information on the com	pany or organization.	
a)	Gross annual income from all sources:  □ \$0-\$24,999 □ \$25,000-\$49,999 □ \$50,000-\$99,998 □ \$100,000-\$149,999 □ \$150,000+	9			
b)	Estimated net liquid assets: (bank accounts, T-Bills, and other assets can be readily converted to cash without risk of loss or penalty.)  \$ 0-\$24,999 \$ \$25,000-\$49,999 \$ \$50,000-\$99,998 \$ \$100,000-\$149,999 \$ \$150,000+\$	oto that	g) Time Horizon:  Less than 1 year  3 years to less than 5 years  5 years to less than 10 years  10 years or more		
c)	Estimated net fixed assets: (the value of all your fixed assets inclureal estate, securities, less all of your debts including mortgages.)  \$\Begin{align*} \\$0-\$24,999 & \Begin{align*} \\$25,000-\$74,999 & \Begin{align*} \\$75,000-\$149,98 \\ \Begin{align*} \\$300,000+ \end{align*}	99	h) Risk tolerance:  Low Low-Moderate Moderate i) List investment objectives:	☐ Moderate-High ☐ High	
d)	Estimated net worth: (d = b + c)  \$\begin{array}{c} \\$0-\\$24,999 & \Bigcup \\$25,000-\\$74,999 & \Bigcup \\$75,000-\\$149,98 \\ \$\Bigcup \\$150,000-\\$299,999 & \Bigcup \\$300,000+	99		% Liquidity% Safety% Income	
	Applicant/Annuitant's investment knowledge:  Low Low-Moderate Moderate Moderate-High Co-Applicant's investment knowledge:	High			
	☐ Low ☐ Low-Moderate ☐ Moderate ☐ Moderate-High ☐	] High	= 100	% Inflation Hedging%	
5.	ACCOUNT INFORMATION				
a)	Is this Account to be used by or on behalf of a third party(ies)? This includes a person who has a financial interest in the Account or who exerts control over the assets in the Account.	☐ YES	c) Do you have any accounts with other brokerage firms?		
	If yes, please complete and attach the supplemental form – Third Party Determination Statement.		Account type(s):  d) Do you, the Applicant(s)/Annuitant, control the trading in any		
b)	Does anyone other than you, the Applicant(s)/Annuitant, have any financial interest in this account?    NO (If yes, name the party)	☐ YES	other B2BBFSI accounts? (If yes, indicate account nur	mbers below): NO YES	
	(ii yoo, namo iilo party		Account # Account	nt #	
6.	SHAREHOLDER COMMUNICATION INFORMATION	ON			
	gree that the choices indicated by me apply to all of the securities held in the acco				
	rt I – Receiving Security Holder Materials				
	ease mark the corresponding box to show whether you WANT to receive ALL mate terials for meetings at which only routine business is to be conducted, and materia				
	I WANT to receive ALL security holder materials sent to beneficial owners of sec				
	I DECLINE to receive proxy-related materials for meetings at which only routine securities law to be sent.  (Note that the above instructions do not apply to any specific request you give or reporting issuer.)		•		
	rt 2 – Disclosure of Beneficial Ownership Information				
oth	ease mark the corresponding box to show whether you DO NOT OBJECT to us dis er persons or companies in accordance with securities law. If you indicate that yo terials to you in accordance with securities law.				
	I DO NOT OBJECT to you disclosing the information described above.  I OBJECT to you disclosing the information described above.				
_	, ,				
1.	CHANGE AUTHORIZATION				
DE	EALER # ADVISOR #				
X			x		
SIG	GNATURE OF APPLICANT/ANNUITANT DATE (mm/dd/yy		SIGNATURE OF FINANCIAL ADVISOR	DATE (mm/dd/yyyy)	
X SIG	GNATURE OF CO-APPLICANT DATE (mm/dd/y-		X BRANCH MANAGER APPROVAL	DATE (mm/dd/yyyy)	
	(	,,,,	X		
			PARTNER'S OR DIRECTOR'S ACCEPTANCE	DATE (mm/dd/yyyy)	

## **DEFINITIONS**

#### **Investment Knowledge**

Your general understanding and experience in investing, investment products, financial products and their associated risks and rewards.

#### Low Investment Knowledge:

You have little or no investment experience and do not have the knowledge to properly assess the risks and merits of investing.

## Low to Moderate Investment Knowledge:

You have some investment experience and a basic understanding of investments including a basic understanding of the risks and rewards of investing.

#### Moderate Investment Knowledge:

You have several years of investment experience and are reasonably knowledgeable about investments including a moderate understanding of the risks and rewards of investing.

#### Moderate to High Investment Knowledge:

You have many years of investment experience and are quite knowledgeable and familiar with a wide variety of investments including a good understanding of the risks and rewards of investing.

#### High Investment Knowledge:

You have extensive investing experience in a wide variety of investment products and strategies and fully understand the associated risks and rewards of investing.

#### **Time Horizon**

The length of time until you expect to access a significant portion of the money invested in the account.

#### **Risk Tolerance**

This reflects your willingness to accept risk and withstand volatility in your investments.

## Low Risk Tolerance:

You seek an expected rate of return on your investments with low volatility. You do not want to risk losing money over the short or long term and are willing to accept lower returns for greater safety of capital.

## Low to Moderate Risk Tolerance:

You seek less than normal returns on your investments with low to moderate volatility. You have a higher risk tolerance than an investor described as low risk.

#### Moderate Risk Tolerance:

You seek moderate growth on your investments in the medium to long term and are willing to accept a normal level of risk and volatility.

## Moderate to High Risk Tolerance:

You seek an above average rate of return over the medium to long term and are willing to accept a moderate to high level of risk and volatility.

## **High Risk Tolerance:**

You are growth oriented and are willing to accept a high level of volatility and significant short term fluctuations in your portfolio value in exchange for potentially higher long term returns. You are willing to take substantial risks and understand that a significant portion of the capital invested may be lost.

## **Investment Objectives**

The financial goal you want to achieve with the investments in your account.

#### Liquidity

Your objective for your investments or a portion of your investments is to be quickly and easily converted into cash with little or no risk of loss.

#### Safety

Income:

Your objective for your investments or a portion of your investments is to maintain its original principal amount and to minimize risk.

Your objective for your investments or a portion of your investments is to generate regular income and you are less concerned with capital appreciation.

#### Long Term Growth:

Your objective for your investments or a portion of your investments is capital appreciation. You are less concerned with generating income and accept increased risk and volatility of your investments returns.

#### Speculative:

Your objective for your investments or a portion of your investments is to maximize the eventual return of your capital. You are willing to accept a higher level of volatility and risk on your investments including the potential loss of your principal for the possibility of higher returns.

#### **Short Term Trading:**

Your objective for your investments or a portion of your investments is to maximize returns in a short period of time, usually accepting a higher level of risk for the potential of greater returns.

## Inflation Hedging:

Your objective for your investments or a portion of your investments is to reduce the risk of volatility of your investments caused by inflation.