



2014 Year-End Dates and Holiday Hours of Operation – B2B Bank and B2B Bank Dealer Services

2014 Year-End Dates

As 2014 draws to a close, we've developed a list of year-end dates to ensure that you don't miss any transactional deadlines at B2B Bank and B2B Bank Dealer Services.

Please take a moment to review the documents below:

[2014 Year-End Dates – B2B Bank](#)

[2014 Year-End Dates – B2B Bank Dealer Services](#)

Holiday Hours of Operation

Please take note of the following hours of operation for **all Client Services** during the upcoming holiday season:

Client Services Hours of Operation	
Date	Hours
Wednesday, December 24	Open (8am – 3pm)
Thursday, December 25	Closed
Friday, December 26	Closed
Monday, December 29	Open (8am – 8pm)
Tuesday, December 30	Open (8am – 8pm)
Wednesday, December 31	Open (8am – 5pm)
Thursday, January 1	Closed

For B2B Bank Discount Brokerage and B2B Bank Securities Services Inc. Direct Trading accounts, please take note of the following **Trading Desk** hours of operation:

Trading Desk Hours of Operation	
Date	Hours
Wednesday, December 24	Open (9am – 4pm)
Thursday, December 25	Closed
Friday, December 26	Open (9am – 4pm)*
Monday, December 29	Open (8:30am – 5pm)
Tuesday, December 30	Open (8:30am – 5pm)
Wednesday, December 31	Open (9am – 4pm)
Thursday, January 1	Closed

*Please note that Canadian markets are closed on Boxing Day, December 26.

Regular business hours will resume on Friday, January 2, 2015.

Note: FundSERV hours of operation may differ from our hours of operation. Please visit the FundSERV website for more information.

Copies of these communications can be found on the Communications Centre at b2bbank.com/communications. For more information, please contact:

Client Services

B2B Bank – Toll free: 1.800.263.8349

B2B Bank Dealer Services – Toll free: 1.800.387.2087

Trading Desk

B2B Bank Discount Brokerage / B2B Bank Securities Services Inc. – Toll free: 1.866.542.3403



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